

Via Phone

1. Dial the phone number for the country that you are located in (click below to obtain the list of phone numbers):



[Ethics Hotline phone numbers \(pdf\)](#)

2. The voice prompts will guide you through the following steps:

- I. *Enter Yara's Organisation Code 109412*
- II. *Select your language*
- III. *You will receive a unique 'Report number'*
 - ✓ *Write this down carefully as you will need it to be able to call back and hear a response to your report.*
- IV. *Choose a 4-digit PIN code*
 - ✓ *Remember it so that you can log back in later*
- V. *After the tone simply speak your message*
- VI. *Once done, press 1 or simply hang-up*
 - ✓ *You can expect a response within five working days. Make sure to call back with your Report number and PIN to check for a response.*